



Government of India
Ministry of Commerce & Industry
Department of Commerce
Office of the Development Commissioner
Indore Special Economic Zone
207, 2nd Floor, Atulya IT Park, Near Crystal IT Park
Khandwa Road, Indore - 452001, Ph. 0731-2971128, 2971129
E-mail: dcisezind-mp@gov.in, Website: www.indoresez.gov.in

F. No. A-55/ISEZ/OC/2009-10/ 1169

Dated: 21.02.2025

Circular

Sub: 'Jan-Sunwai' for redressal of grievances of SEZ stakeholders - Reg.

The undersigned is directed to refer to the subject mentioned above and to say that in accordance to the Instruction No. 118 dated 19.02.2025 issued by the Department of Commerce vide F. No. 43011/12/2025-SEZ (ADMIN.), an institutional mechanism is hereby established in Indore SEZ for the redressal of grievances of SEZ Units, SEZ Developers and EOU stakeholders.

2. Accordingly, a '**Jun-Sunwai**' (Public Hearing) is being scheduled by the Development Commissioner, Indore SEZ along with SEZ officers on **27th February, 2025, Thursday, from 3:00 p.m. onwards through video-conferencing.** The link for the same will be shared via email in due course.

3. Thereafter, the '**Jun-Sunwai**' (Public Hearing) will be held **every Thursday from 3:00 p.m. to 5:00 p.m.** In case due to certain unforeseen exigencies/public holiday, the '**Jun-Sunwai**' is not convened on the scheduled Day and Time, this office will intimate the fresh schedule to all the stakeholders through email.

4. All SEZ Unit holders, SEZ Developers and EOUs are requested to nominate their duly authorized representatives to attend the '**Jun-Sunwai**' (Public Hearing).

- Entry Protocol: Participants in the virtual meeting are advised to wait for their turn in the virtual lobby.
- Submission of Issues in advance: For smooth conduct of the public hearing, the stakeholders may submit their issues in advance through email to this office.

5. This is for the information of all stakeholders.

This issues with the approval of the Development Commissioner, Indore SEZ.


(Ravi Chhangani)

Asstt. Development Commissioner

To:

1. The Specified Officer (Customs), SEZ Pithampur and IT/ITES SEZs.

2. All SEZ Developers – MPIDC Ltd. Regional Office, Indore / TCS SEZ / Infosys SEZ / Impetus SEZ / Yash SEZ
3. All SEZ Units in SEZ Pithampur and IT/ITES SEZs as per list.
4. All EOUs as per list.
5. Indore SEZ website.
6. Notice Board- Zone Office & City Office.



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F. No. A-55/ISEZ/OC/2009-10/373

Dated: 08.07.2025

Circular

Sub: 'Jan-Sunwai' for redressal of grievances of SEZ stakeholders - Reg.

This has reference to this office Circular issued vide F.No. A-55/ISEZ/OC/2009-10/1169 dated 21.02.2025 on the captioned subject. In this context, in view of the inputs/requests received from various Stakeholders, the scheduled time for 'Jan-Sunwai' held every Thursday is changed from 3:00 p.m. to 5:00 p.m. to **12:00 noon to 1.00 p.m.**

2. This is for the information of all stakeholders.


(Ravi Chhangani)
Asstt. Development Commissioner

To:

1. The Specified Officer (Customs), SEZ Pithampur and IT/ITES SEZs.
2. All SEZ Developers – MPIDC Ltd. Regional Office, Indore / TCS SEZ / Infosys SEZ / Impetus SEZ / Yash SEZ
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